CAPABILITY STATEMENT

Symplicity Communications, Inc.
60 Monroe Center St NW, Suite 100,
Grand Rapids, MI 49503

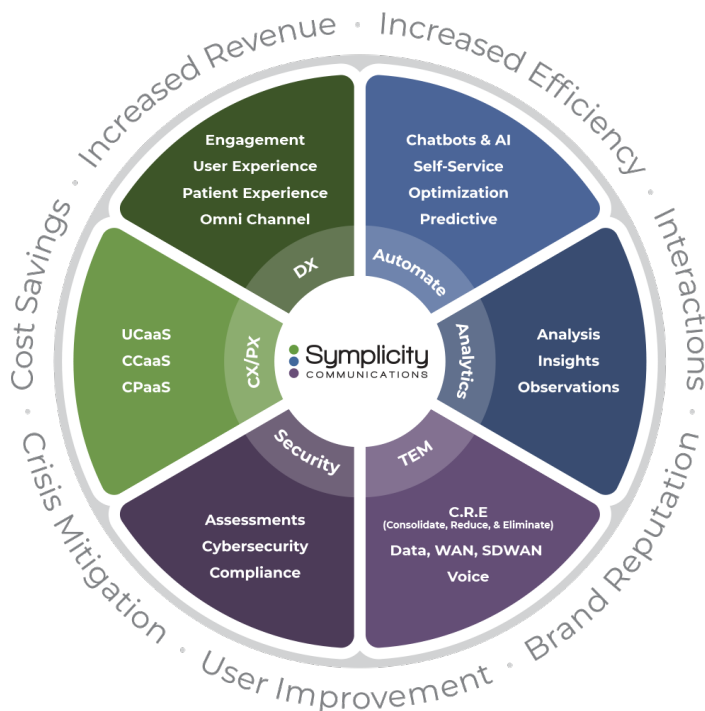**Symplicity™**
COMMUNICATIONS

BUSINESS SUMMARY

With 18 years of experience, Symplicity Communications, Inc. is a trusted expert in the world of business technology. A supplier-neutral business consultant focused on helping organizations enhance efficiency, security, and customer experience, we save companies time, money, and headaches by helping them select the right service provider for their technology needs

We identify opportunities for automation across various processes such as billing, inventory management, and HR, streamlining workflows and reducing manual errors.

Symplicity enhances the customer experience with advanced contact center tools and collaboration technologies to improve communication and support for remote teams, ensuring seamless, timely interactions and superior service while safeguarding data security and privacy.

Our cybersecurity solutions ensure businesses stay protected from evolving cyber threats. We provide real-time threat detection, rapid response, and automated protection to safeguard sensitive data and infrastructure while ensuring operational continuity and enhanced security for federal agencies

CODES | CERTIFICATIONS | AWARDS

NAICS CODES

541690	517919	517311
541611	541618	517312

CAGE
985P1

DUNS
027359489

CERTIFICATIONS

certified **WBENC**
WOMEN'S BUSINESS ENTERPRISE

SMALL BUSINESS CERTIFIED
by the Small Business Association of Michigan

Awards

2024 APEX Accelerator
Best Small Business

2024 RingCentral
Diamond Partner Status

2023 Nitel Top Partner

US Small Business
Administration – Emerging
Leaders Class of 2021